

# PetStar Animal Care

## Boarding Information

PetStar Animal Care offers a unique boarding experience for your pet. We provide exceptional customer service and high-quality boarding at a state-of-the-art facility. This gives your pet a home away from home!

Fresh linens are provided throughout your pet's stay. Your pet receives at least twice-daily room service and outdoor play time. We are happy to feed a special diet if provided; otherwise, we serve all guests high-quality Royal Canin products.

PetStar operates a temperature- and humidity-controlled boarding facility. An exhaust fan helps to maintain a fresh air exchange for the comfort of both canine and feline guests.

**Canine Bunks:** PetStar offers 20 spacious canine bunks. Your pet will enjoy the soft, thick fleece bedding in our clean and comfortable bunks!

Price per night for a bunk: \$18.00

Bunk mate discounted rate per night: \$10.00

**Canine Deluxe Boarding:** PetStar offers a spacious canine boarding area that includes 16 deluxe suites and 1 presidential suite. All are equipped with bedding and televisions allowing your dog the comfort they enjoy at home right here in our facility!

Price per night for a deluxe suite: \$28.00

Price per night for a presidential suite: \$38.00

Suite mate discounted rate per night: \$10.00

**Feline Condo Boarding:** PetStar gives our feline friends a separate, soundproofed room. It features natural lighting and a television for their viewing pleasure.

Price per night for a condo: \$16.00

2 condo mates per night: \$21.00

## Check In and Out

- Check-in: M-F 7:30 a.m. - Noon
- A later arrival time may be arranged. Please speak with one of our team members to make special arrangements prior to your visit.
- Check-out: M-F 10:00 a.m. - Noon
- Any departure after 12:00 p.m. will incur extended stay charges. Pick up your pet between 10:00 a.m. and Noon to avoid extra charges.
- Weekend departures are available at 4:00 p.m. for an additional fee (\$5.00) per boarding stay. There will not be any departures or arrivals on a Holiday.

## What to Bring for Check In

- Current medical/vaccination records
- All medications, labeled
- Special diet food
- Pet's favorite toy and treats

## Requirements

All guests must have up-to-date vaccinations and proof of both current intestinal parasite screening and veterinary examination (within six months). If an intestinal parasite screening is done while your pet is boarding and is positive, your pet will be treated accordingly at your expense. All pets undergo a complimentary flea and tick screening. If any are found, your pet will be treated before entering the boarding facility at your expense. Upon admission, your signature is required on the boarding agreement that signifies your acknowledgement, awareness and acceptance of PetStar's boarding policies.

**Cats:** Feline boarders must be up-to-date on RCCP, Leukemia and Rabies vaccinations (within 12 months). They must also have records of a negative intestinal parasite screening within six months, and record of at least one negative FeLV/FIV test.

**Dogs:** Canine boarders must be up-to-date on DHPP, Leptospirosis, and Rabies vaccinations (within 12 months). The Bordetella vaccination is required every six months. They must also have record of a negative intestinal parasite screening within six months. As of August 1, 2017, we are requiring the Canine Influenza vaccine (A 2-Part Vaccine; the initial vaccine & booster 2-3 weeks later). The booster must be given at least 1 week prior to boarding.

*We apologize if these requirements are an inconvenience to you; however, these protocols have been put in place to ensure the health and well-being of all our boarding guests.*

**\*PetStar also offers a FREE Bath with a 5 night stay!**